



Application Note

0010

Title : Correction of data corruption in Rigel 277 family

The following describes the fix in display board firmware version 3.10 (277) and 4.10 (277 plus)

Symptoms

1. When saving test results, the Rigel 277 (plus) seems to lock up, the unit requires a power down and test results seem to have been lost.
2. When viewing the Memory capacity (in memory options or at the end of a test) the Rigel 277 shows a free capacity of 1-2 GB of free memory space whilst the 277 can produce an error message stating full memory.
3. When viewing results, only few results are found

The cause of these symptoms are due to a corruption in the 'memory index'. The test results are stored normally but can't be viewed correctly.

By installing the above firmware, simply go to MEMORY OPTIONS, then select RECOVER TEST RESULTS. This will cure the index corruption and the test results are restored to normal.

End.